

## Instant delivery notes for drivers and customers



Getranke Mehr (GMS Group) is the service provider of the growing Krombacher beverage wholesale group, which currently has 22 logistics locations and more than 850 employees.

### Mobility first

The beverage wholesalers of the GMS Group supply consumer markets and restaurants.

In the past, the employees in dispatch printed out the delivery notes in triplicate on a dot matrix printer and gave the documents to the driver. After delivery of the goods, the delivery note was signed by the customer.

**“One copy stayed on site, the others were taken away by the driver and handed over to the dispatcher at the end of the day. There they had to be manually checked and entered again,”**

The time-consuming and cost-intensive process, became easier, faster and more efficient using a digital solution in connection with mobile printers.

### Delivery notes via smartphone and mobile printer

An Android app specially developed to meet the requirements of the GMS Group ensures that delivery notes are available in digital form.

The drivers of the respective beverage wholesalers call them up directly on their smartphones and have them digitally acknowledged upon delivery.

The large consumer markets in particular still require paper proof of the delivered goods. “If the customer requests it, we can print out the delivery note on site using the Brother RJ-4230B.

Above all, our drivers appreciate the flexible use of the mobile 4-inch printer and its simple paper handling,” says Christian Utsch, explaining the benefits of the solution.

Furthermore, the robust processing as well as the possibility to print wirelessly from the

mobile phone via Bluetooth were decisive criteria.

### Optimised logistics process and satisfied customers

The business processes in the logistics of the beverage wholesale trade have been optimised: by switching to electronic delivery notes and the mobile printing solution, the employees have saved a lot of time in the paperwork process.

This means that manual subsequent entry of the data is no longer necessary thanks to the app and in addition, the risk of error has been reduced.

**“The mobile printers installed have easily integrated into the software of the app and print directly from the mobile device without any problems – all to our complete satisfaction.**

**Brother and the supporting system house gave us competent advice right from the start and ensured a smooth roll-out including system integration.**

**The 3-year warranty and the support also ensure the reliable operation of the mobile printers.”**

Christian Utsch,  
Managing director of logistics at GMS.

The roll-out of the RJ printers by the system house began at the beginning of 2019 and continued into 2020 as the beverages company continued on its expansion course, acquiring further beverage wholesalers.

The project includes more than 160 mobile printers, with which the company's beverage wholesalers will be equipped.



## Overview

### The challenge

A beverage wholesalers needed a more efficient way to handle their delivery notes.

### The solution

Brother mobile printers along with a specially developed app solved their problem with automatic printing on-site.

### The results

- Simplified delivery and administration process
- Improved customer relations with total traceability for the movement of their goods
- Portable printers that are perfect for the drivers.

For more information on our transport and logistics solutions visit [www.brother.co.uk/transport](http://www.brother.co.uk/transport)