

Helping Viaport's truck drivers increase productivity and workflow

Viaport is a large haulage contractor organisation in Spain - specialising in road transport and the transport of any kind of container.

Weekly paperwork handover

Viaport's trucks lacked equipment for sending and automatically printing paperwork needed by the driver during their route.

Traditionally, the paperwork had to be collected at the company's head office to start the transport service, and delivered at the end of it, in order to initiate the billing process to the client and proceed to the collection of the service.

In other words, the transporter had to physically collect or deliver the signed paperwork at the depot, wasting time and fuel.

Mobility in focus

Technology solutions specialist Brother was chosen to meet the needs of Viaport's truck fleet with its mobile print and scan offering, saving time and increasing productivity through the use of mobile printers, such as the PJ-763MFi, and compact scanners, such as the ADS-1600DW.

This addressed two important requirements: automatic printing and digitisation of documents. The products allow users to print, scan and send documents up to A4 electronically, whilst in the field.

In addition, the integration of the equipment is easy, thanks to the power supply already available in the truck cabs.

The installation of this equipment also helped speed up the billing process, as delivery confirmation arrives at the depot before the driver returns.

"In our company we needed to have a specialist solution for printing and scanning inside the truck cabin.

We didn't know that this could be solved in such a simple way, but thanks to Brother, we have proven that combining the experience and relying on a company that knows your needs, everything is possible.

Brother's mobile printer and scanner offering allows us to save on productivity and costs while increasing the satisfaction of our employees and customers.

Antonio Higuera Cruz,
president of Viaport.

Streamlined processes

Thanks to Brother, Viaport has achieved speed and efficiency.

Drivers have been able to resolve the problem of the automatic sending and receiving of necessary documents, road maps or waybills, in real time and from anywhere.

In addition, the billing process has been streamlined, allowing the driver to scan and send the signed delivery note at the time of delivery.

In this way, it has been possible for Viaport to offer a greater added value to the client as they can count on total traceability of the movement of their merchandise, improving the service.



Overview

The challenge

A large haulage company required a more efficient way for sending and printing paperwork for its drivers.

The solution

Brother solved their problem with automatic printing and digitisation of documents with their mobile printer and compact scanner.

The results

- Simplified delivery and billing process
- Improved customer relations with total traceability for the movement of their goods
- Portable printers that are perfect for the cab of a truck.

For more information on our transport and logistics solutions visit www.brother.co.uk/transport