A woman with blonde hair, wearing a dark blue blazer and white top, stands next to a man in a dark suit and striped shirt. They are in front of a white truck with 'KENLEY WAREHOUSING AND DISTRIBUTION' and 'MAIL' visible on it. The background shows a brick building.

Rather than one person waiting a week and a half to scan in more than 200 proof of deliveries, the drivers can now do it there and then, speeding up customer payments and saving lots of time.”

Lesley Walker, Financial Director, Kenley Warehousing and Distribution

Kenley Warehousing and Distribution




Brother scanners improve cash flow for logistics company

North West based Kenley Warehousing and Distribution, which transports goods around the UK, is reaping the benefits of using Brother's scanners as part of a complete proof of delivery (POD) solution.

Paper proof of delivery meant invoicing delays

“Our drivers used to set off at 4am on a Monday morning, travelling round the country for drop offs and pick-ups and rarely came back to the office. The customers would sign a POD at the destination and the drivers would return them at the end of the week. We would then post out the invoices,” said Lesley Walker, Kenley's financial director.

“The delay meant that we weren't able to issue invoices until up to two weeks after the jobs had been carried out. We knew that we had to update the system to streamline processes and speed up payments.

-  Faster invoicing
-  Instant proof of delivery for customers
-  Improved cash flow



“Our customers need proof of delivery straight away and although we had PDA signature capture, we still needed to process paper PODs. The new solution means that we get POD confirmation after each delivery is made and we can process invoices straight away.”

Campbell Elliott, Transport Manager, Kenley Warehousing and Distribution

Technology means faster payments

“Drivers can now scan the PODs on the Brother DS-820W as soon as the goods hit their destination. This automatically updates our system and means that we can email invoices out immediately.

“This technology has dramatically reduced admin time and means that customers can see their PODs straight away, enabling them to notify us of shortages or damages at much earlier date”, Lesley added.

Campbell Elliott, Kenley's Transport Manager said: “The scanner itself is superb and really easy to use with.

The picture quality is excellent and it only produces a small file so they aren't memory heavy but even so, it comes with a huge memory card which can store up to 200 documents. The drivers can now get the paperwork back seconds after delivery.”

“The picture quality from Brother's DS-820W is excellent and the file size is small so drivers don't have to worry about running out of memory while they're on the road.”

Campbell Elliott, Transport Manager, Kenley Warehousing and Distribution

